

#### Step 1: Red

**Partner A voices their perspective** by explaining how they feel and what they want.



## **Step 2: Orange**

Partner B summarizes what Partner A has just said.



#### Step 3: Yellow

**Partner B voices their perspective** by explaining how they feel and what they want.



#### Step 4: Green

Partner A summarizes what Partner B has just said.



### **Step 5: Blue**

Partner A shares a few ideas for resolving the conflict.



## **Step 6: Indigo**

Partner B shares a few ideas for resolving the conflict.



# Step 7: Violet

**Together, both partners decide what to do next** and how to resolve the conflict.

