Conflict Management
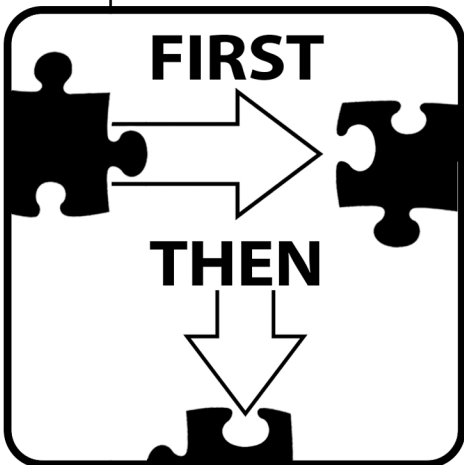
Know your usual response to conflict

Know the reasons for the conflict

<u>Take</u> <u>steps</u> to **manage** the conflict

FIRST

THEN

CCC College & Career Competency FRAMEWORK
CCCFramework.org

Intrapersonal
- initiative
- adaptability
- perseverance
- assertiveness
- self-regulation
- teamwork
- self-efficacy
- empathy
- self-care
- networking
- self-awareness
- social awareness
- integrity
- conflict management
- curiosity
- ethics
- communication (verbal, written, nonverbal)
- sustained attention
- creative thinking
- goal setting
- organization
- time management
- critical thinking
- problem solving
- learning schema
- content/technical

Interpersonal

Cognitive